Sol. W9124D-23-R-0007 | Information Technology Support Services (ITSS),   
U.S. Army Recruiting Command, Fort Knox, KY (USAREC)

**Section Subsection Sub¶ Assigned to**

Understanding of the Government’s Needs HunaTek

Evaluation Criteria HunaTek

Corporate Information

Corporate Experience (1.3) HunaTek

Technical Approach

Requirements Specifications (5.2.1)

5.2. Requirements Engineering

Project Controls (5.9.1)

Data Analysis of Business Information (5.16.1)

Help Desk/Ticket Resolution/Incident Response (5.20.1)

Problem and Event Management (5.20.6)

Configuration and Administration of Army and Commercial Platforms (5.22.6.4)

5.22. Support the Administration   
 of the IT Workforce Readiness

Monitoring (5.24.1)

5.24 Network Operations

Other Task Areas

5.1. Functional Support

5.3. Business Process Modeling

5.4. Software Engineering

5.5. Applications and Web Integration

5.6. Data Engineering

5.7. Database Management and Administration

5.8. Project Management

5.10. Software Integration Engineering

5.11. Training Support Services for Recruiting   
 and Retention College

5.12. Process Improvement

5.13. Information Technology Asset Coordinator

5.14. Telecommunications Control Officer

5.15. Test and Evaluation

5.17 General System Support

5.18. Computer Graphics

5.19. Technical Writers

5.21. Information Management Services

5.23. Administrative Support

5.25. Cyber Security

5.26. Monthly Report

Quality Control / Quality Assurance HunaTek

Management Approach

Approach to Managing Personnel and Deliverables HunaTek

Subcontractor Management HunaTek

Recruiting and Retaining Cleared, Qualified Personnel HunaTek

Staffing Plan (1.2) TBD

Security HunaTek

GFI/GFP HunaTek

OCI HunaTek

Transition HunaTek